

### JOB OPPORTUNITY:

### **TOUR MANAGER & ROAD CAPTAIN/ MECHANIC**

We are looking for a spider in the web, a jack of all trades, a Motorbike rider, an enthusiastic traveller, with a focus on customer experience, and an organiser, to join ZEBRA TRAILS

- An enthusiastic traveller: Are you passionate about traveling through your own country, its nature, and diverse culture?
- A motorbiker: Do you like to ride for adventure, and can you fix some obvious motorbike problems (change tire, clutch cable, change batteries)
- An organiser: do you feel comfortable to manage a fleet of motorbikes, coordinate mechanics, handle spare part suppliers, liaise with insurance companies, and do hands on office work
- Are you communicative strong, and can you work with groups of people And with computers?
- And do you want to be part of a small but growing international team working with international clients and international locations?

#### THEN CONTACT US

#### About us

ZEBRA TRAILS is a concept of DragonTrails International. Dragon Trials is international tour operator that combines international quality with local knowledge. We are specialists in adventurous motorcycle tours and self-drive car routes in Asia and Africa. We develop and customize programs for international tour organizations and private groups

# **Job Description**

- Handle a fleet of motorbikes:
  - o Ensure all bikes are properly maintained
  - Ensure inventory management of spare parts are up to levels
  - Coordinate check-in and check-out protocols of motorbikes when a tour is happening
- Remote Road support for troubleshooting and problem solving for customers on the road
- Liaise Shared Service team at DragonTrails HQ for
  - Reservations & bookings
  - Marketing support
- Guide and/ or Mechanic on Tour
  - Take care of customers and their bikes on tour. Ensure their demands are met, and any obstacles are solved with key focused optimal customer engagement
- Product improvement
  - Co-develop processes and protocols to optimize quality
  - Co-develop new routes and itineraries
- Any other request on demand
  - We incubate several business ideas, from Coffee Shops to Akala Sandals, and we
- Your report to the OPERATIONS MANAGER



# **Requirements and skills**

- Candidate must possess at least a Diploma, in Administration, Commerce, Social Science or Engineering
- At least two years relevant work experience
- Native Kenyan
- Good and interpersonal skills, having worked with groups before
- Good organizational skills
- Office and computer skills
- Motorbike experience and knowledge
- Proactive in work with a can-do attitude, open mindset and being able to work independently.
- A trustworthy person.

### **Benefit**

- Competitive salary and bonus
- Flexible work hours
- Dynamic and free working environment
- A personal growth plan

# **How to Apply**

Please send your CV plus covering letter to <a href="mailto:info@dragon-trails.com">info@dragon-trails.com</a>

The deadline for applications is 3 August 2025, but we will start interviews earlier if there are suitable candidates. A training program is part of the recruitment process

The start of the position is a.s.a.p.

Our office is based in Thogoto, near Kikuyu.